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Aldergrove, BC

Created by Nhan, Hayden (H.D.), last modified by Carrier, Karina on Jul 13, 2022

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1. Introduction

Verified correct as of: August 2021

Aldergrove

Aldergrove POE is located in the Township of Langley, just south of the community of Aldergrove.

There were many loggers, farmers and goldminers coming to the area in the 1880, and the first Custom's House opened in 1889

In 1940 a small 2 story white house was built with inspection canopies on both the northbound and southbound lanes. In 1972 it was replaced by a 437 square foot facility, which was an engineering marvel with a giant cement roof and canopy for secondary exams.

In 2015 a new, modern facility was opened. This facility has separate Traffic & Commercial operations, 4 traffic lanes, a dedicated nexus lane, and 2 commercial lanes. There is a tertiary bay for traffic exams, and a warehouse with off-load capabilities for commercial exams.

Name	Aldergrove
Region	Pacific Region (1600)
Office Number	841
District	Pacific Highway (1632)
Opposite US Port of Entry	Lynden, Washington
Contact Information	**Local Address:** 10 Highway 13 Aldergrove BC V4W 2L8

	Phone: (604) 607-3280 Fax: (604) 607-7594
Services	**Highway** Designated Export Office (EXPORT) Duty-Free Shop (SHOP) Highway - Land Border Office (HWY/B)
Travellers	**Office Hours:** 08:00 to Midnight, 7 days a week
Commercial	**Office Hours**: 08:00 to Midnight, 7 days a week

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2. General Information

Verified correct as of: July 2022

Port of Entry Aldergrove is open 0800-2400 pacific time, 365 days of the year. The Nexus lane is available from 1000-2000 daily.

Across the border is the town of Lynden, Washington. Lynden is a small, quaint community which celebrates Dutch Roots. Canadians are frequently travelling down for the dairy, gasoline and parcel outlets. Many Americans travel to Canada through this port to attend Church, University, School or catch flights out of Canada at either VIA or Abbotsford International Airport. Aldergrove is home to a popular waterpark facility, attracting visitors from across the lower mainland and northern Washington. It is also home to the Greater Vancouver Zoo and the last Drive-In Movie theater in the lower mainland. There are many local wineries and quaint shops in the area. The Circle Farm Tour has many locations close by the Port, that are popular destinations for local products, such as berries, wine, honey, cheese and flowers. Many movies are filmed in the area, with the sets from Smallville and Bates Motel being within minutes of the POE. There are 2 properties where movies are filmed regularly, so the POE is often informed that there will be explosions, gunfire, car crash noises and strange lighting from those properties. The border is accessed using Highway 13 (264th St) at the North, or The Guide Meridian from the South. The Guide connects to the I5 in Bellingham, about 30 minutes South, so it a direct route for travellers wishing to avoid the longer waits at Douglas or Pacific Highway, or seeking to go into the interior of BC or drive to Alaska. There is a Duty Free store for both Southbound & Northbound travellers. There are no Customs Brokers at this port.

2.1 Major Access Routes (Canadian / US)

- Highway 1, Highway 13 / Interstate 5, State Highway 539.

2.2 Facilities Owned by

- CBSA

2.3 Opposite US Port of Entry

- Lynden, WA
- Port of Lynden - Phone: 360-354-2183

2.4 Number of Primary Inspection Lines (PIL) booths, designated bilingual lanes, Secondary, Commercial Exam Bays

Primary	**Lanes**
Passenger-Only (includes one bi-level booth)	4
Commercial-Only (different building)	2
Mixed (Passenger/Commercial) including Bi-Level	0
Bus-Only	0
Dedicated Nexus/Trusted Travellers (Optional Flex Lane)	1
Total Number of Lanes at the Port	**7**
Of the total number of lanes, the number of lanes designated bilingual	0

Secondary	
Secondary Examination Capacity (This is the # of vehicles that can be parked in the secondary examination area)	10
Tertiary Bays	1

Aldergrove is a full service port of entry with the ability to process both traveller and commercial traffic.

Aldergrove is open year-round, from 0800h to 2400h. Solid metal gates serve as a barricade to vehicular traffic between 2400h and 0800h, and a camera system is in place to monitor activity at the port.

There are five lanes with RFID capability for traffic including one NEXUS lane (Flex lane). This is not a designated bilingual port. There are five covered parking lanes for conducting traveller secondary examinations and two for oversize vehicles to the north of the tertiary examination bay. The port has two wet cells as well as two personal search rooms.

- Kiosque LiveScan Kiosk

2.5 Contraband Detection Equipment

- s.37 [redacted]

A designated officer is responsible for the maintenance of the port's technology and equipment, which includes a regular monthly inspection to ensure all equipment is in working order, and documenting each inspection on the required form.

2.6 Detector Dog Teams Available

- s.37 [redacted]

2.7 Signage

- Bilingual and sufficient signage

2.8 Interpreters On-site

- None

2.9 Non-governmental organizations (NGO) for government sponsored refugee reception

- None

2.10 Trusted Travellers Programs available

- NEXUS

2.11 Greeters and Queuing Officers

- None

2.12 Key stakeholders

- RCMP (Langley and Surrey Detachments)
- USCBP
- Integrated Border Enforcement Team (IBET)
- BGIS
- PWGSC
- BC Ministry of Transportation & Highways
- City of Langley
- Township of Langley
- International Mobility & Trade Corridor Project (IMTC)
- Washington State Department of Transportation.

2.13 Other Government Departments (OGDs) On-site

- None

2.14 CBSA On-site Function

- None

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3. Human Resources

Verified correct as of: July 2022

3.1 Staffing level

Staffing Level	FY 2018-19	FY 2019-20	FY 2021-20	FY 2021-22
Border services officers (BSOs)	41	34	35	30
Superintendents	7	7	8	7
Chiefs	1	1	1	1
Clerks and administrative support staff	3 CR-04 3 Student TSR	3	5	6
Total Staff	54	45	49	44

Information provided by the District
Date: July 2022

3.2 Number of staff bilingual and number of staff fluent in languages other than English and French

- 1 officer is bilingual
- 1 officer is fluent in Polish

3.3 Variable Shift Scheduling Agreement (VSSA) or Other

- Traffic VSSA has been in place since December 2006: 5/3 rotation, shift of 8.57 hours
- Commercial BSO VSSA: 5/3 rotation
- Superintendents VSSA: 4/4 rotation

3.4 Local Training Initiatives to Improve Services Provided by Officers

- Self-training via the online portal represents a continuous effort to ensure officers are up to date with new regulations or changes in policy and procedures. In-house training on the use of detection technology tools, refugee reform, officer powers refresh course are ongoing.
- Advanced Contraband Enforcement Training – “ACE Training” is a Pacific Highway District initiative that has been developed through the direct feedback of front line uniformed staff and concealment trainers. ACE builds on previous training programs such as the Secondary Skills Enhancement and Passenger Motor Vehicle Examination courses to refresh and strengthen the skill sets of front line Officers to aid them in the detection and intercept of criminals involved in the smuggling of high risk contraband.

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4. Volumes and Statistics

Verified correct as of: July 2022

4.1 Number of Travellers

The increase in traffic volumes is consistent within the Pac Hwy District due to gas prices in Canada and the increase in the personal exemptions for returning residents. We do not anticipate this to change for the foreseeable future, in fact we anticipate this will continue to increase over time.

Number of Travellers	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Passengers:	1,126,802	1,040,690	26,235	88,686
Pedestrians:	167	537	83	0

Source: CMRS
Created by: PKB000
Date: July 2022

4.2 Number of Conveyance

The increase in traffic volumes is consistent within the Pac Hwy District due to the continuing strong Canadian dollar, gas prices in Canada and the increase in the personal exemptions for returning residents. We do not anticipate this to change for the foreseeable future, in fact we anticipate this will continue to increase over time.

Number of conveyance	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22

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Number of conveyance	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Cars	554,670	447,094	22,163	58,045
Buses	198	282	20	0
Trucks	52,821	38,820	34	41

Source: CMRS
Created by: PKB000
Date: July 2022

4.3 Peaks and Valleys

- High Season – May to October
  Many Canadian families have vacation properties or timeshares at USA campgrounds makes up the bulk of Aldergrove's traffic. These families open their properties in May spending weekends then weeks after children are out of school. In October they are still travelling down to close their homes for the winter period. Flight options out of the Bellingham & Seattle Airports have contributed to an increase in traffic. The summer period also sees many travellers in transit to Alaska through the port of Aldergrove, this is often the preferred route as booking the ferry from Anacortes requires booking far in advance. Any time the Toronto Blue Jays play in Seattle, you can expect border waits of 2 or more hours. Back to school shopping at the outlet stores.
- Low Season – November to April
  During the Low season, children are in school and families are families are inclined to stay closer to home not travelling to their summer homes or cabins. This winter season there was increased travel by US residents taking advantage of the strong US dollar to visit and to take in the local scenery of our local mountains including Whistler, Cypress and Grouse mountain. not travelling as much.
- Peak Travel Days – Thursday to Monday
  While there are seasons with higher traffic, the peak travel days are mainly due to the fact that the majority of the population works Monday to Friday, or they have children in school and either travel south to their summer homes during the high season or to shop in the US throughout the year.

4.4 Border Wait Times

Border Wait Times
Border wait time performance (%)*

4.5 Number of Enforcement Measures

Enforcement Actions	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
K19 Total Seizures	142	158	36	106
Narcotics/Drugs	83	99	0	75

Source: ICES
Created by: PKB000
Date: July 2022

Enforcement Actions	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Prohibited Goods	-	-	0	-
Forced Payments	21	2	2	-

Source: CMRS
Created by: PKB000

Date: July 2022

4.6 Documents Issued Related to the Food, Plant, and Animal Program

***No FPA documents were issued during this time period. Previously, goods were abandoned in the FPA bins, which were situated by the generator shed, and no documentation was generated. This is the same for all ports in this District. The requirement to notate these goods on the BSF241 is now in effect.**

4.7 Number of Immigration Documents

Type of Immigration Document	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Allowed to Leave	396	419	58	142
Inadmissibility Report (Sec. 44)	59	43	4	15
Refugee Claims	5	2	1	0
Student Permit	135	95	28	0
Work Permit	702	752	89	0
Permanent Resident	438	626	8	27
Visitor Record	204	222	40	2
TRP	21	12	2	0

Source: Data Warehouse
Created by: Lesa Kroes
Date: July 2022

4.8 Number of Complaints/Commendations

	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Complaints	11	25	4	15
Commendations	5	0	3	2

Source: Regional Complaints Unit
Date: July 2022

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5. Risks

Verified correct as of: August 2020

Top Risks:

- s.37 [redacted]
-
-

s.37

Vulnerabilities

s.37

s.37 [redacted]

Reference: *2013-2015 National Border Risk Assessment*

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6. Future Patterns

Verified correct as of: August 2020

s.37 [redacted]

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7. Other

Verified correct as of: August 2020

7.1 Business Continuity Planning: Date of Last Update

- Updated January 2020

7.2 After Hours IT Services Available

- No hardware support. 24/7 systems support by phone (TEPS, IPIL, FOSS, ACROSS, not email).

7.3 Pertinent Information Related to the Infrastructure

7.4 Miscellaneous

Click here to go to the top of the page

land-border

1 Comment

Goward, Helen

Can you please put a link on this page to the Aldergrove Redevelopment Project Wiki page?